

# THE MAHATMA GANDHI NATIONAL RURAL EMPLOYMENT GUARANTEE ACT



## ICT: entitlements of the poor

[www.nrega.nic.in](http://www.nrega.nic.in)

‘Face-book of Rural India’

*An Act to provide for the enhancement of livelihood security of the households in rural areas of the country by providing at least one hundred days of Guaranteed wage employment in every financial year to every household*



# The Mahatma Gandhi National Rural Employment Guarantee Act 2005

Ministry of Rural Development  
Government of India



Act 2005	Guidelines	Districts	DMU Reports	Circular	CEGC	Reference Center	Contacts	Site Map	National Reports
									<p>Employment provided to MHS [Crore]</p> <p>Persondays [in Crore]</p> <p>Total 186.44</p> <p>SCs 56.26 [30.18%]</p> <p>STs 39.59 [21.23%]</p> <p>Women 91.64 [49.26%]</p> <p>Others 90.59 [48.59%]</p>
Citizen	Panchayats GP/PS/ZP	Workers	Other Impl. Agency	District/Block Admin.	States	Post office	MoRD	Social Audit Agencies	Engineers

## As The Mahatma Gandhi National Rural Employment Guarantee Act

- ANDHRA PRADESH
- ARUNACHAL PRADESH
- ASSAM
- BIHAR
- CHHATTISGARH
- GUJARAT
- HARYANA
- HIMACHAL PRADESH
- JAMMU AND KASHMIR
- JHARKHAND
- KARNATAKA
- KERALA
- MADHYA PRADESH
- MAHARASHTRA
- MANIPUR
- MEGHALAYA
- MIZORAM
- NAGALAND
- ORISSA
- PUNJAB
- RAJASTHAN
- SIKKIM
- TAMIL NADU
- TRIPURA
- UTTAR PRADESH
- UTTRANCHAL
- WEST BENGAL
- ANDAMAN & NIKOBAR
- DADRA & NAGAR HAVELI
- DAMAN & DIU
- GOA
- LAKSHADWEEP
- PONDICHERY
- CHANDIGARH

### The Mahatma Gandhi National Rural Employment Guarantee Act

The Mahatma Gandhi National Rural Employment Guarantee Act aims at enhancing the livelihood security of people in rural areas by guaranteeing hundred days of wage-employment in a financial year to a rural household whose volunteer to do unskilled manual work.

ENTER YOUR JOB CARD NUMBER

कृपया अपना जॉब कार्ड नंबर दर्ज करें

-

Professional  
Institutional Network  
[Studies]

Knowledge For Action



Convergence

ICT Innovations

### What's New

- Scheme for Monitoring by Eminent Citizens
- Ombudsman

### NREGASoft

- NREGASoft News
- Send Backup File
- Data sent and upload status
- User Manual- MIS

### Public Grievance Redressal System

- States: Grievances Redressal Rules
- Lodge Public Grievances
- Check Redressal of Grievance
- Complaints
- Action Taken Report on Complaints

### Transparency & Accountability

- Job Cards
- Muster rolls
- Works
- Social Audit

### Monitoring & Alerts

- Reports
  - Alerts
    - List of persons to whom Job Card not Issued
    - Delayed Payment
    - Pending Demand & Delayed Allocation
    - Work Running Behind the Schedule
- [More...](#)

### Funds

- Financial Status
- Sanction Order
- Financial Bulletin
- Fund Proposal Tracking System

### Conferences & Workshops

- Mela-2010 **2010**
  - Ombudsman Review Meeting at 10:30 am on 14th Jan 2010 at New Delhi
- [More...](#)



Search

Select

State

Select State

District

Select District

Enter Any Keyword

Go

### Stories From Field



Citizen Helpline (www.citizenhelpline.in) in Raipur, Chhattisgarh To address the workers grievance and to ensure timely wages of payment, district administration of Raipur in Chhattisgarh launched its toll free helpline service 1077. [read more...](#)



Withdrawal Form-Small feature Big Impact Payment of wages under NREGS through banks & post offices has revolutionized the process of wages in the country. [read more...](#)



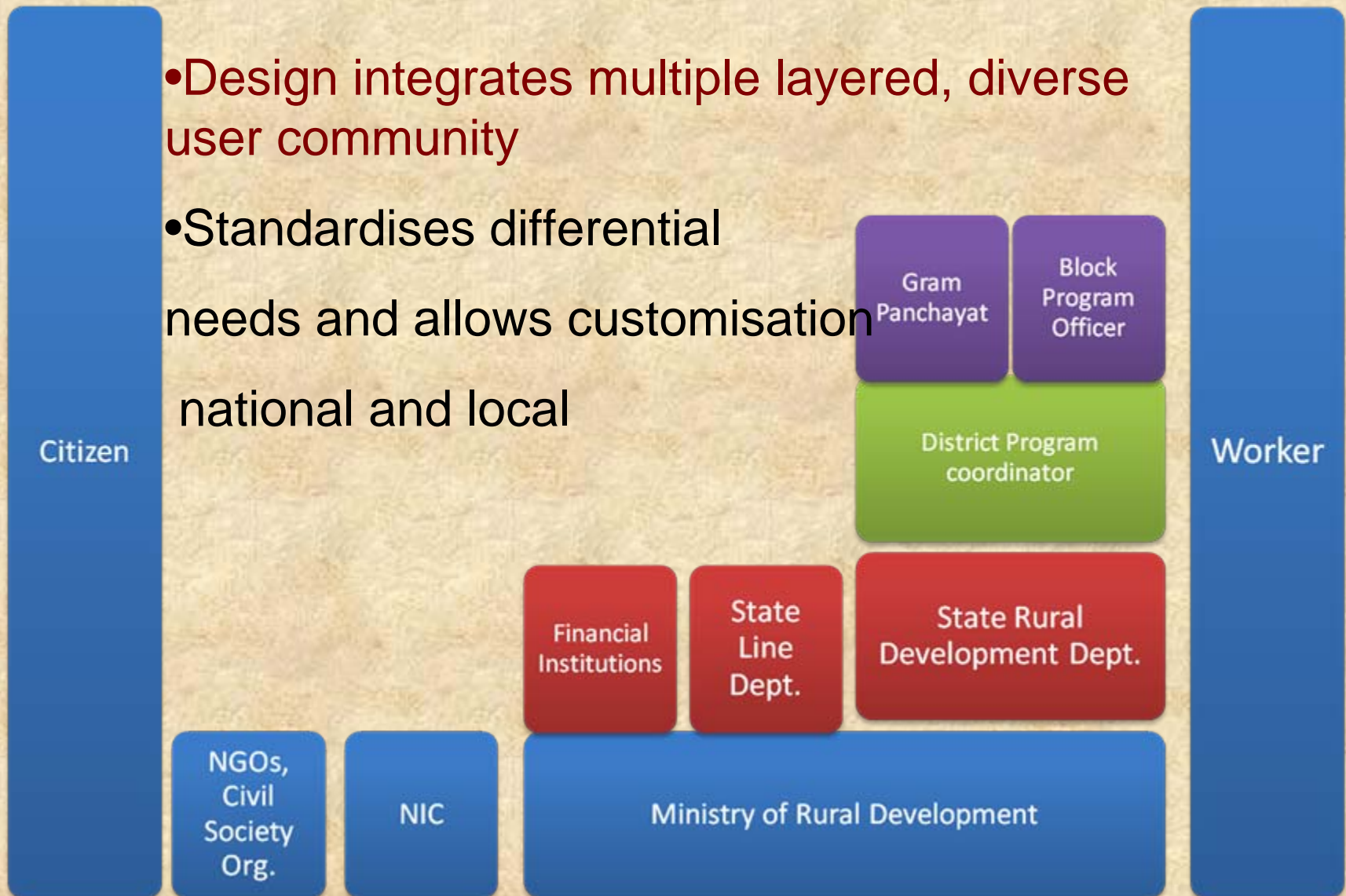


[www.nrega.nic.in](http://www.nrega.nic.in)

- New Born Act and its ICT cradle—only in 2006 and rapid maturation
- Architecture of a Rights based Law
- Not just capture data but legal processes
- Inter locked inputs –eliminates arbitrary entries
- Participatory Construction and continuous evolution through user feed back

- Design integrates multiple layered, diverse user community

- Standardises differential needs and allows customisation national and local



# Driven by stakeholders needs

Systematizes vast swathe of field functionaries, officials and beneficiaries via coherent centralized workflow engine spanning the length and breadth of our country.

Intuitive user interface in localized Indian languages

The Data Entry is being done at Block, Gram Panchayat; totaling 25,000 locations.

The system is designed to overcome challenges of poor infrastructure, connectivity and literacy in rural areas

Work flow based system— eliminate data duplication and enforce data consistency

The system has compartmentalized and self contained modules

All stake holders has been provided space for their share of Work through role based access

System supports 5,000,000 record addition per day



# NREGASoft Scope & Coverage

## Coverage

NREGASoft spans across **31 states** (89% coverage), **568 Districts** (94.5% coverage), **232,000 GPs** and **555,302 villages**(92.5% coverage)

### Key statistics



## Functional Scope

NREGASoft is the comprehensive solution to monitor, manage and run NREGS, it consists of the following functional modules:



# ICT: entitlements of the poor

- ICT: Connecting the Poor to their Rights.

- [Information](#)
- [Transaction](#)
- [Social Audit](#)
- [Public grievance redressal](#)

[Face-book of the Poor: Giving Face and Address to the faceless anonymous Poor](#)

- Deconstructing State Obligations under Law  
[Strengthening processes of Act on ground](#)

- [Resource Commitments](#)

- [Management](#)
- [Violations of Law](#)

- [Directory of Assets](#)

- [Creation of Assets](#)
- Creation of IT infrastructure
- Employment to skilled persons

- [Fostering Knowledge Community](#)

- Voices from field
- Professional Networks



# NREGASoft Greater cost efficiency

## Saving on hidden cost:

- *Eliminating Fudging of Muster rolls*: More than 80 million job cards and 20 million muster rolls are available in public domain; There is a tight coupling between job card and muster roll.
- *Timely funds remittance to implementing agencies*: Fund transfer system tracks the transfer of fund from MoRD/States to the pocket of the person;
- *Partial payment of wages*: No concept of Kaccha Muster roll. Muster roll has to get closed before payment and the payment is through bank/post office. So no **partial payment and the money reaches in right hands**
- *Parking of funds at District level*: Accounts are maintained at all points where fund is getting transferred and is available in public domain
- *Duplication of works* : Each work has been assigned unique no. comprising of location, type of work and the serial number; A inventory of assets created under NREGA has been created and available in public domain.
- *Right to demand of work was not being executed* :local language, Sound and Icon based touch screen module has been developed for illiterate workers, so that he himself can exercise his rights
- *Improper Accounting/record keeping*: Software prepares all the records/registers as per guidelines of NREGA.
- Attendance at worksite being captured by hand held machines having biometric authentication and GPS system to eliminate fudging of data and automating data collection.

## Direct cost savings through following initiatives:

- ICT pilots to automate capturing of data to reduce manual inputs and overheads of the same
- Workers can demand work directly using the touch screen kiosk in the Panchayats
- Grievance can be lodged and action can be traced by worker through the touch screen kiosk in the Panchayats
- Payment to the worker can be done at door step by using hand held device in Business correspondence model



# NREGASoft: Impact Of Content Digitization



Muster rolls which were not even known to the worker who is working on it is now in public domain



The system facilitates social audit



Facilitates and expedites adoption of best practices via information exchange platform



Prevention of fudged and spurious data



Record keeping has improved



Streamlined funds reconciliation



Empowering illiterate worker to easily access and verify accounts

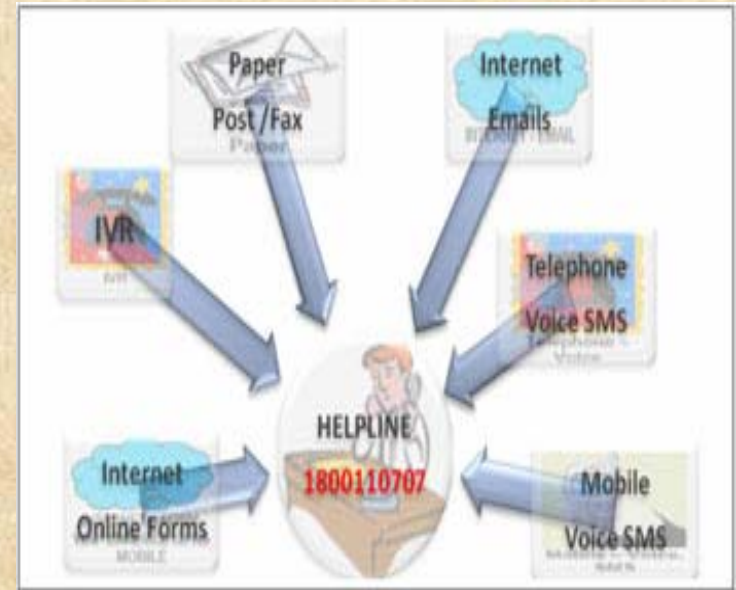


Awareness generation using omnipresent cyber space

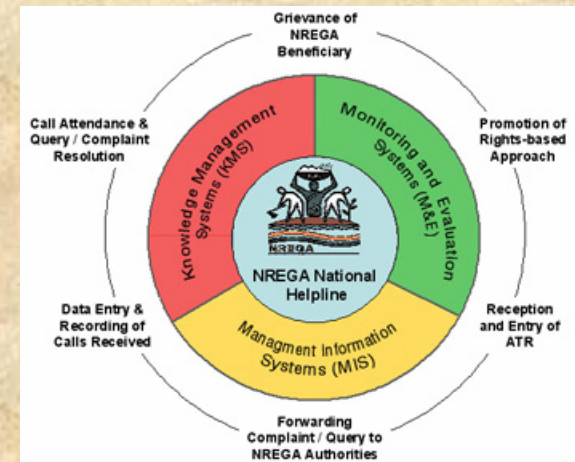
# ICT for Transparency & Accountability

- **Use of ICT for Grievance Redressal:**

- Citizen can lodge complaints online through website [www.nrega.nic.in](http://www.nrega.nic.in)
- National helpline now being upgraded to ICT based network of national helpline
- Toll free Helpline No. obtained which is 1800110707.



- **Partnership with UIDA** for including workers in the unique identity project.





# Services provided

- **G2G:** All transaction between all NREGA stakeholders are captured in the system. So all G2G services are IT enabled.
- **G2B:** Data from NREGA is shared with bank/post offices, E-Lekha, GRS ,RSBY, BPL Census 2002 etc.
- **G2C** Issue of job card
  - Acknowledgement of dated receipt of demand
  - Work site allocation slip
  - Pay slip
  - Redressal of grievances
- **C2G:** A local language enabled sound and icon based Kiosk model has been developed for workers to use the system and exercise their rights on their own.
  - Demand for job
  - Lodge grievance

# Online Capacity Building: Creative Commons

## •Online learning Resources

- Sarpanch Handbook
- Mate Manual
- Convergence guidelines with other Ministries and Departments.
- Resource book on Integrated Natural Resource Management
- Best Practices and Success Stories
- User Manual on MIS,
- Discussion Forum on Problems and solutions: DPCs,

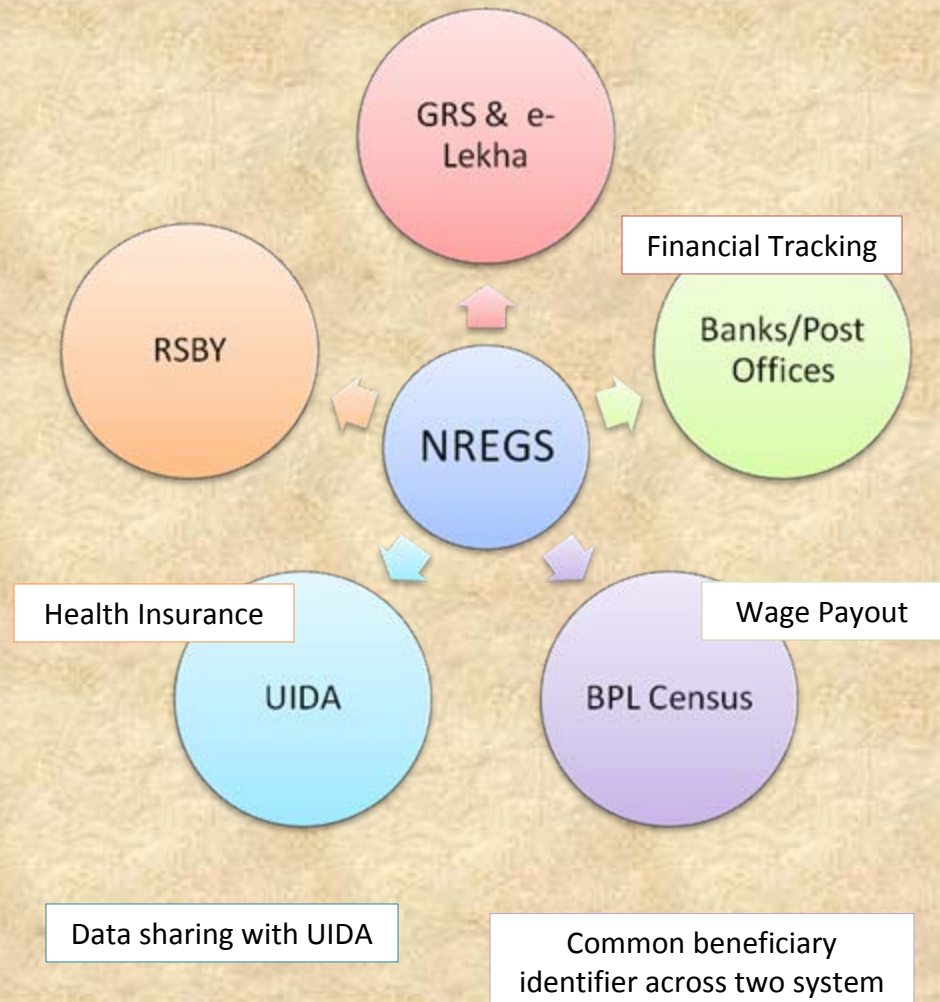


# Integration: Systems & Economy

## Local Industry

- Several data entry companies are engaged to provide services required for NREGS.
- Web services has been provides to share data in NREGASoft with all the vendor engaged in payment (through Bank/ post office) to NREGA workers at their door step by using hand held devices

## Essential Systems Integration



# Benefits to Society



Promoted **ICT adoption** in 6,000 blocks and 250,000 Gram Panchayats hence creating the need for hardware / software / network connectivity and services



The system employs many small scale companies **benefiting the local regional economy**



NREGA uses **latest technologies** like Handheld device, Touch screen kiosks, Mobile hand held technologies



NREGA's **unique payment system** has broaden the fabric of Financial inclusion to the grass root level



NREGA has popularized ICT as a tool for **empowerment** amongst the rural masses - grievances recording and accountability has eliminated the middle-man enabling true C2G interaction



NREGA is a reliable channel to deliver **economic stimulus** directly at the grass roots benefiting the poor



# TRIPURA: MIS ENTRY

COMMUNITY INFORMATION CENTRE  
DUKLI BLOCK

CIC  
SECTION



# JOB CARD & EMPLOYMENT DETAILS

## Job card

National Rural Employment Guarantee Act

OR-10-004-006-004/13877

Family-Id: 13877



Job card No.:  
Name of Head of Household  
Category:  
Date of Registration  
Address :  
Village :  
Panchayat :  
Block :  
District :

BIRANCHI NAG  
SC  
08/02/2006  
424  
MADANPUR  
MADANPUR  
MADANPUR RAMPUR  
KALAHANDI(ORISSA)

### Details of the Applicants of the household willing to work

S.No	Name of Applicant	Gender	Age
1	BIRANCHI NAG	Male	43
2	JAMBUBATI	Female	38

Signature/Thumb impression of Applicant

Seal & Signature of Registering Authority

## Requested Period of Employment

S.No	Name of Applicant	Month & Date from which employment requested	No of Days
1	BIRANCHI NAG	<a href="#">20/05/2006</a>	14
2		<a href="#">01/12/2006</a>	13
3		<a href="#">15/06/2007</a>	15
4		<a href="#">24/12/2007</a>	8
5	JAMBUBATI	<a href="#">15/06/2007</a>	15
6		<a href="#">24/12/2007</a>	8

## Period and Work on which Employment Offered

S.No	Name of Applicant	Month & Date from which employment offered	No of Days	Work Name
1	BIRANCHI NAG	20/05/2006	14	Renovation Of Gopalpur Rugudibandh Tank With Bathing Step
2		01/12/2006	13	Metaling Of Road From Gopalpur To Madanpur
3		15/06/2007	15	Formation Of Road From Madanpur Ranapada To Mahulpati.
4	JAMBUBATI	15/06/2007	15	Formation Of Road From Madanpur Ranapada To Mahulpati.
				Farm Pond of Golapa

## Period and Work on which Employment Given

S.No	Name of Applicant	Date from which Employment Aailed	No of Days	Work Name	MSR No.	Amount Paid
1	BIRANCHI NAG	20/05/2006	14	Renovation Of Gopalpur Rugudibandh Tank With Bathing Step	<a href="#">642010001</a>	770
2		01/12/2006	7	Metaling Of Road From Gopalpur To Madanpur	<a href="#">649120002</a>	385
3		15/06/2007	15	Formation Of Road From Madanpur Ranapada To Mahulpati.	<a href="#">180662</a>	2550
4		24/12/2007	8	Farm Pond of Golapa Dandasena, BPL - 55, Madanpur	<a href="#">270941</a>	1800



# MUSTER ROLL

मस्टर रोल क्रमांक: C12177

## राष्ट्रीय ग्रामीण रोजगार गारंटी योजना, राजस्थान जिला-जालोर

जारी दिनांक 25 MAY 2007

कार्यक्रम अधिकारी-प्रथम  
ई. जी. एस. जालोर

कार्य का नाम माझाडी खुर्द एवं पानी आपक रास्ते का मस्टर रोल  
दुरुस्तीकरण कार्य, सांधू

(हाजरी का समय कार्य शुरू होने के एक घण्टे के अन्दर)

जारीकर्ता अधिकारी के हस्ताक्षर

मय मोहर व दिनांक

ग्राम सांधू ग्राम पंचायत सांधू  
पंचा. समिति जालोर

कार्य का यूनिट कोड नं. 3-378

वितीय स्वीकृति क्रमांक 2605 दिनांक 30.4.2007

कार्यकारी संस्था का नाम ग्राम पंचायत, सांधू

माह 6/07 दिनांक 1.6.2007 से 15.6.2007

क्र. सं.	नाम श्रमिक मय पिता/पति का नाम एवं जाति	उम्र	ग्राम	कुशल/अकुशल	श्रेणी अजा/महिला	वर्गीकरण श्रमिक अजा/महिला अन्य	जॉब कार्ड संख्या	बीपीएल सर्व कं. अनुसार परिवार संख्या	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	हाजरी का योग	दर प्रतिदिन	हाजरी के अनुसार कुल देय राशि	माप के अनुसार कुल देय राशि	भुगतान का विवरण					भुगतान प्राप्तकर्ता के नाम	कुल भुगतान की राशि			
									16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31			कूपन का क्रमांक	कूपन में लिखी गई मात्रा	खाद्यान्न की राशि	नकद देय राशि	अग्रिम देय राशि	अन्य देय राशि	कुल देय राशि	कुल भुगतान की राशि			
1	सुभाष चन्द्र	21	सांधू	अकुशल	न	प्रतिदिन	54		+	+	+	+	+	+	+	+	+	+	+	+	+	+	+	13	73	949	884							884			
2	सुभाष चन्द्र	21	सांधू	अकुशल	न	प्रतिदिन	54		+	+	+	+	+	+	+	+	+	+	+	+	+	+	+	13	73	949	884							884			
3	सुभाष चन्द्र	19	"	"	"	"	63		+	+	+	+	+	+	+	+	+	+	+	+	+	+	+	13	73	949	884							884			
4	सुभाष चन्द्र	41	"	"	"	"	68		+	+	+	+	+	+	+	+	+	+	+	+	+	+	+	13	73	949	884							884			
5	सुभाष चन्द्र	20	"	"	"	"	245		+	+	+	+	+	+	+	+	+	+	+	+	+	+	+	13	73	949	884							884			
6	सुभाष चन्द्र	56	"	"	"	"	336		+	+	+	+	+	+	+	+	+	+	+	+	+	+	+	13	73	949	884							884			
7	सुभाष चन्द्र	51	"	"	"	"	45		+	+	+	+	+	+	+	+	+	+	+	+	+	+	+	13	73	949	884							884			
8	सुभाष चन्द्र	50	"	"	"	"	344		+	+	+	+	+	+	+	+	+	+	+	+	+	+	+	13	73	949	884							884			
9	सुभाष चन्द्र	18	"	"	"	"	113		+	+	+	+	+	+	+	+	+	+	+	+	+	+	+	13	73	949	884							884			
10	सुभाष चन्द्र	13	"	"	"	"	87		+	+	+	+	+	+	+	+	+	+	+	+	+	+	+	13	73	949	884							884			
श्रमिकों का औसत (संख्या)									10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	
दैनिक योग									10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	
उपस्थिति लेने वाले के हस्ताक्षर																																					
निरीक्षण अधिकारी हस्ताक्षर/दिनांक																																					
उत्तर में																																					
महिला 10 खेतीहर																																					
गैर कृषि अकुशल सीमान्त कृषक																																					
भुगतान योग्य राशि									88406																					औसत दर प्रति श्रमिक	651						

भुगतान योग्य राशि Rs. 8840/- (अठ्ठों में) रु.  
राशि जिसके लिए पारित किया गया।

रु. 8840/- (अठ्ठों में) रु.

रु. आठ हजार आठ सौ रुपये के बराबर  
प्रस्ताव क्रमांक

दिनांक 24/05/07

अग्रिम भुगतान का विवरण जिसका समायोजन मस्टर रोल के अंतिम भुगतान में किया जावेगा

ए.सी. रोल नं.

भुगतान की अवधि

भुगतान दिनांक

अग्रिम भुगतान की गई राशि

रु. 8840/-

रु. 8840/-

### प्रमाण-पत्र

1. यह प्रमाणित किया जाता है कि श्रमिकों को भुगतान टास्क के अनुसार किया गया है एवं ग्रामीण कार्य निर्देशिका 2102 का पालन किया गया है। भुगतान उन्हीं श्रमिकों को दिया है, जिन्होंने इस कार्य पर काम किया है।

2. प्रमाणित किया जाता है कि उक्त कार्य पर लगे श्रमिकों से निम्नानुसार कुल 130 दिवस रोजगार सृजन हुआ है।

संवर्ग सृजित रोजगार दिवसों की संख्या

अनु. जाति

अनु. जनजाति

अन्य

योग 27/05/07 130

भूमिहीन श्रमिकों द्वारा महिला श्रमिकों द्वारा 130

# MUSTER ROLL

STATE:ORISSA		DISTRICT:KALAHANDI		BLOCK:MADANPUR RAMPUR	
Work <input type="text" value="2410004006/RC-Metal First coat/4912"/>				MSR No--Date from--Date to <input type="text" value="64912002--1/12/2006--7/12/2006"/>	
Payment by Bank					
Bank Name	U.G.B.,M.RAMPUR		Branch Name	M.RAMPUR	Branch Code 174
Muster Roll No. : 649120002		Date From : 01/12/2006		Date To : 07/12/2006	
Work Code : 2410004006/RC-Metal First coat/4912		Work Name : Metaling Of Road From Gopalpur To Madanpur		Sanction No. : 059 Sanction Date : 07/06/2006	

[illegible]



# Financial Inclusion using ICT (Tamil Nadu, Cuddalore District)





# People Information System

