

THE MAHATMA GANDHI NATIONAL RURAL EMPLOYMENT GUARANTEE
ACT



ICT: entitlements of the poor

www.nrega.nic.in

‘Face-book of Rural India’

*An Act to provide for
the enhancement of
livelihood security of
the households in rural
areas of the country
by providing at least
one hundred days of
Guaranteed wage
employment in every
financial year to every
household*



The Mahatma Gandhi National Rural Employment Guarantee Act 2005
Ministry of Rural Development
Government of India



Act 2005	Guidelines	Districts	DMU Reports	Circular	CEGC	Reference Center	Contacts	Site Map	National Reports
									

Citizen	Panchayats GP/PS/ZP	Workers	Other Impl. Agency	District/Block Admin.	States	Post office	MoRD	Social Audit Agencies	Engineers
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India as The Mahatma Gandhi National Rural Employment Guarantee Act

ANDHRA PRADESH

The Mahatma Gandhi National Rural Employment Guarantee Act

ARUNACHAL PRADESH

The Mahatma Gandhi National Rural Employment Guarantee Act aims at enhancing the livelihood security of people in rural areas by guaranteeing hundred days of wage-employment in a financial year to a rural household whose volunteer to do unskilled manual work

ASSAM

BIHAR

CHHATTISGARH

GUJARAT

HARYANA

HIMACHAL PRADESH

JAMMU AND KASHMIR

JHARKHAND

KARNATAKA

KERALA

MADHYA PRADESH

MAHARASHTRA

MANIPUR

MEGHALAYA

MIZORAM

NAGALAND

ORISSA

PUNJAB

RAJASTHAN

SIKKIM

TAMIL NADU

TRIPURA

UTTAR PRADESH

UTTRANCHAL

WEST BENGAL

ANDAMAN & NIKOBAR

DADRA & NAGAR HAVELI

DAMAN & DIU

GOA

LAKSHADWEEP

PONDICHERRY

CHANDIGARH

ENTER YOUR JOB CARD NUMBER

कार्ड अपना जावें कार्ड नंबर दर्ज करें

<input type="text"/>	-	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	
		<input type="button" value="Submit"/>	<input type="button" value="Reset"/>				

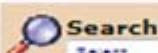
Professional
Institutional Network
[Studies]



Convergence

ICT Innovations

Knowledge For Action



Search

Select

State

Select State

District

Select District

Enter Any Keyword

Go

Stories From Field



Citizen Helpline(www.citizenhelpline.in) in Raipur, Chhattisgarh

To address the workers' grievance and to ensure timely wages of payment, district administration of Raipur in Chhattisgarh launched its toll free helpline service 1077. [read more...](#)



Withdrawal Form-Small feature, Big Impact

Payment of wages under NREGA through banks & post offices has revolutionized the process of wages in the country. [read more...](#)

What's New

- Scheme for Monitoring by Eminent Citizens
- Ombudsman

NREGASoft

- NREGASoft News
- Send Backup File
- Data sent and upload status
- User Manual- MIS

Public Grievance Redressal System

- States: Grievances Redressal Rules
- Lodge Public Grievances
- Check Redressal of Grievance
- Complaints
- Action Taken Report on Complaints

Transparency & Accountability

- Job Cards
- Muster rolls
- Works
- Social Audit

Monitoring & Alerts

- Reports
- Alerts
 - List of persons to whom Job Card not Issued
 - Delayed Payment
 - Pending Demand & Delayed Allocation
 - Work Running Behind the Schedule
 - More...

Funds

- Financial Status
- Sanction Order
- Financial Bulletin
- Fund Proposal Tracking System

Conferences & Workshops

- Mela-2010 New
- Ombudsman Review Meeting at 10:30 am on 14th Jan 2010 at New Delhi
- More...



www.nrega.nic.in

- New Born Act and its ICT cradle–only in 2006 and rapid maturation
- Architecture of a Rights based Law
- Not just capture data but legal processes
- Inter locked inputs –eliminates arbitrary entries
- Participatory Construction and continuous evolution through user feed back

- Design integrates multiple layered, diverse user community
- Standardises differential needs and allows customisation national and local

Citizen

Worker

NGOs,
Civil
Society
Org.

NIC

Ministry of Rural Development

Financial
Institutions

State
Line
Dept.

State Rural
Development Dept.

Gram
Panchayat

Block
Program
Officer

District Program
coordinator

Driven by stakeholders needs

Systematizes vast swathe of field functionaries, officials and beneficiaries via coherent centralized workflow engine spanning the length and breadth of our country.

Intuitive user interface in localized Indian languages

The Data Entry is being done at Block, Gram Panchayat; totaling 25,000 locations.

The system is designed to overcome challenges of poor infrastructure, connectivity and literacy in rural areas

Work flow based system— eliminate data duplication and enforce data consistency

The system has compartmentalized and self contained modules

All stakeholders have been provided space for their share of Work through role based access

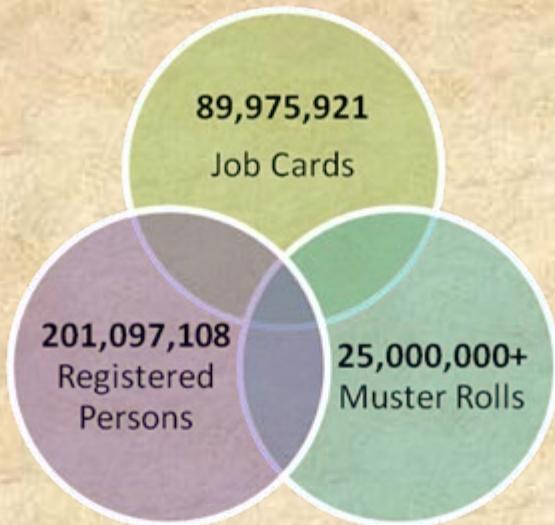
System supports 5,000,000 record addition per day

NREGASoft Scope & Coverage

Coverage

NREGASoft spans across **31 states** (89% coverage), **568 Districts** (94.5% coverage), **232,000 GPs** and **555,302 villages**(92.5% coverage)

Key statistics



Functional Scope

NREGASoft is the comprehensive solution to monitor, manage and run NREGS, it consists of the following functional modules:



ICT: entitlements of the poor

- **ICT: Connecting the Poor to their Rights.**

- [Information](#)
 - [Transaction](#)
 - [Social Audit](#)
 - [Public grievance redressal](#)

[Face-book of the Poor: Giving Face and Address to the faceless anonymous Poor](#)

- **Deconstructing State Obligations under Law**

[Strengthening processes of Act on ground](#)

- [Resource Commitments](#)
 - [Management](#)
 - [Violations of Law](#)
 - [Directory of Assets](#)
 - [Creation of Assets](#)
 - Creation of IT infrastructure
 - Employment to skilled persons

- [Fostering Knowledge Community](#)

- Voices from field
 - Professional Networks

NREGASoft Greater cost efficiency

Saving on hidden cost:

- *Eliminating Fudging of Muster rolls:* More than 80 million job cards and 20 million muster rolls are available in public domain; There is a tight coupling between job card and muster roll.
- *Timely funds remittance to implementing agencies:* Fund transfer system tracks the transfer of fund from MoRD/States to the pocket of the person;
- *Partial payment of wages:* No concept of Kaccha Muster roll. Muster roll has to get closed before payment and the payment is through bank/post office. So no **partial payment and the money reaches in right hands**
- *Parking of funds at District level:* Accounts are maintained at all points where fund is getting transferred and is available in public domain
- *Duplication of works :* Each work has been assigned unique no. comprising of location, type of work and the serial number; A inventory of assets created under NREGA has been created and available in public domain.
- *Right to demand of work was not being executed :*local language, Sound and Icon based touch screen module has been developed for illiterate workers, so that he himself can exercise his rights
- *Improper Accounting/record keeping:* Software prepares all the records/registers as per guidelines of NREGA.
- Attendance at worksite being captured by hand held machines having biometric authentication and GPS system to eliminate fudging of data and automating data collection.

Direct cost savings through following initiatives:

- ICT pilots to automate capturing of data to reduce manual inputs and overheads of the same
- Workers can demand work directly using the touch screen kiosk in the Panchayats
- Grievance can be lodged and action can be traced by worker through the touch screen kiosk in the Panchayats
- Payment to the worker can be done at door step by using hand held device in Business correspondence model

NREGASoft: Impact Of Content Digitization



Muster rolls which were not even known to the worker who is working on it is now in public domain



The system facilitates social audit



Facilitates and expedites adoption of best practices via information exchange platform



Prevention of fudged and spurious data



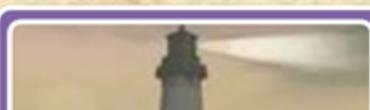
Record keeping has improved



Streamlined funds reconciliation



Empowering illiterate worker to easily access and verify accounts

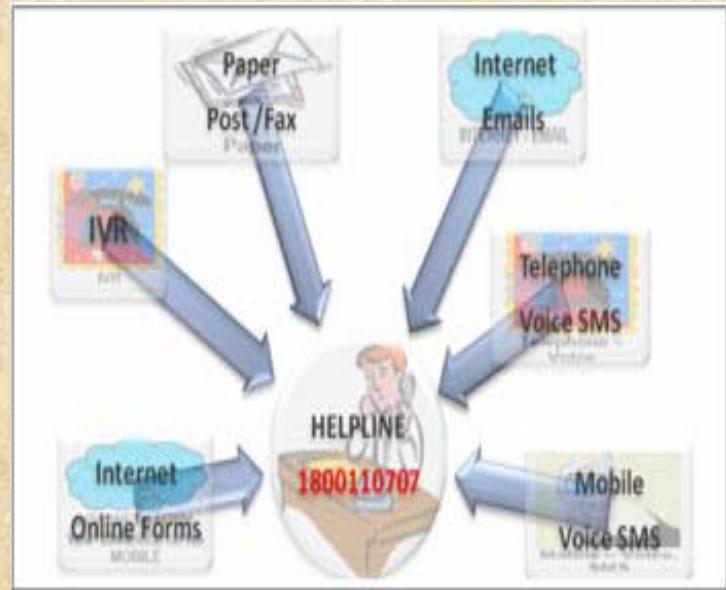


Awareness generation using omnipresent cyber space

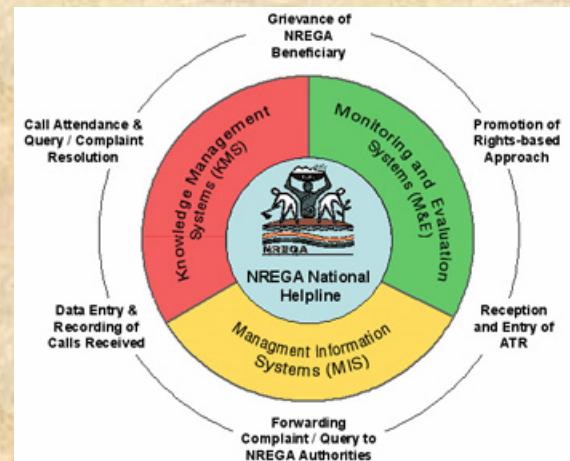
ICT for Transparency & Accountability

- **Use of ICT for Grievance Redressal:**

- Citizen can lodge complaints online through website www.nrega.nic.in
- National helpline now being upgraded to ICT based network of national helpline
- Toll free Helpline No. obtained which is 1800110707.



- **Partnership with UIDA for including workers in the unique identity project.**



Services provided

- **G2G:** All transaction between all NREGA stakeholders are captured in the system. So all G2G services are IT enabled.
- **G2B:** Data from NREGA is shared with bank/post offices, E-Lekha, GRS ,RSBY, BPL Census 2002 etc.
- **G2C** Issue of job card
 - Acknowledgement of dated receipt of demand
 - Work site allocation slip
 - Pay slip
 - Redressal of grievances
- **C2G:** A local language enabled sound and icon based Kiosk model has been developed for workers to use the system and exercise their rights on their own.
 - Demand for job
 - Lodge grievance

Online Capacity Building: Creative Commons

- Online learning Resources

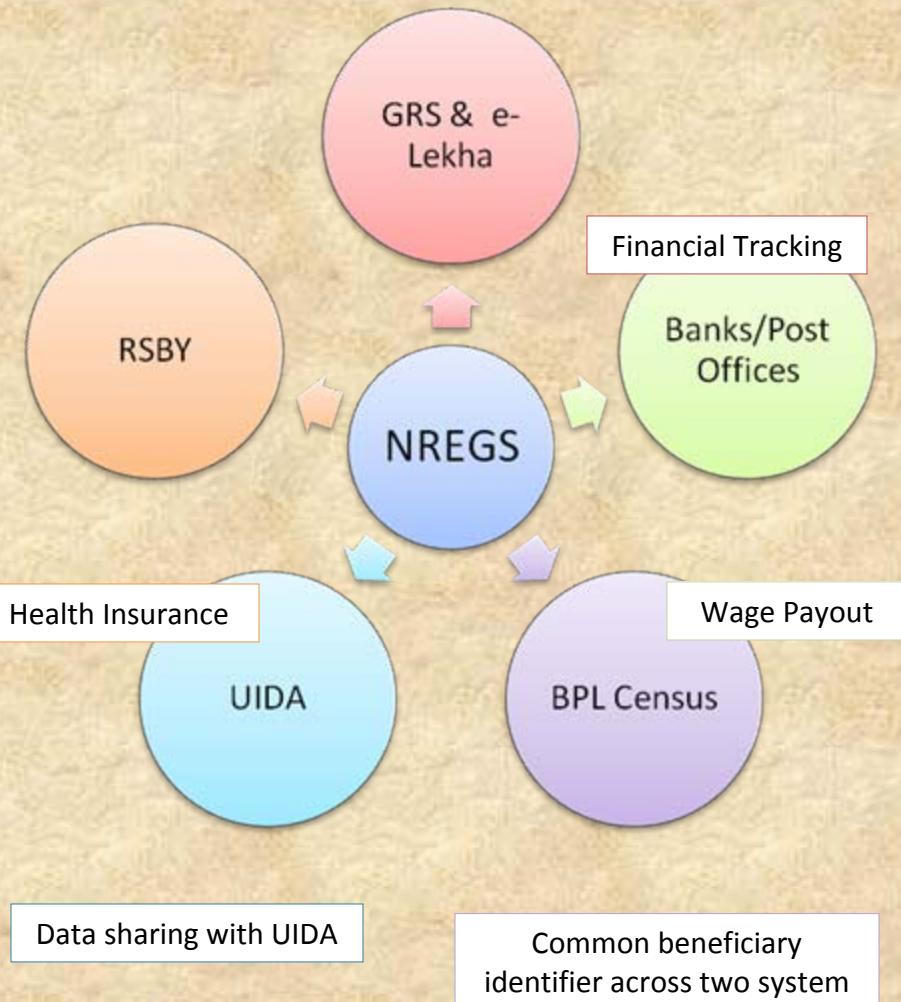
- Sarpanch Handbook
- Mate Manual
- Convergence guidelines with other Ministries and Departments.
- Resource book on Integrated Natural Resource Management
- Best Practices and Success Stories
- User Manual on MIS,
- Discussion Forum on Problems and solutions: DPCs,

Integration: Systems & Economy

Local Industry

- Several data entry companies are engaged to provide services required for NREGS.
- Web services has been provided to share data in NREGASoft with all the vendor engaged in payment (through Bank/ post office) to NREGA workers at their door step by using hand held devices

Essential Systems Integration



Benefits to Society



Promoted **ICT adoption** in 6,000 blocks and 250,000 Gram Panchayats hence creating the need for hardware / software / network connectivity and services



The system employs many small scale companies **benefiting the local regional economy**



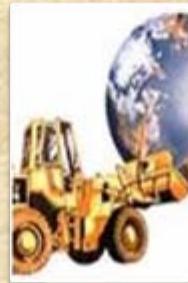
NREGA uses **latest technologies** like Handheld device, Touch screen kiosks, Mobile hand held technologies



NREGA's **unique payment system** has broadened the fabric of Financial inclusion to the grass root level



NREGA has popularized ICT as a tool for **empowerment** amongst the rural masses - grievances recording and accountability has eliminated the middle-man enabling true C2G interaction



NREGA is a reliable channel to deliver **economic stimulus** directly at the grass roots benefiting the poor

TRIPURA: MIS ENTRY



JOB CARD & EMPLOYMENT DETAILS

Job card										
National Rural Employment Guarantee Act Job card No.: OR-10-004-006-004 13877										
Name of Head of Household: BIRANCHI NAG Category: SC Date of Registration: 08/02/2006										
Address: 424 Village: MADANPUR Panchayat: MADANPUR Block: MADANPUR RAMPUR District: KALAHANDI(ORISSA)										
Details of the Applicants of the household willing to work <table border="1"> <thead> <tr> <th>S.No</th> <th>Gender</th> <th>Age</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Male</td> <td>43</td> </tr> <tr> <td>2</td> <td>Female</td> <td>38</td> </tr> </tbody> </table>		S.No	Gender	Age	1	Male	43	2	Female	38
S.No	Gender	Age								
1	Male	43								
2	Female	38								
Signature/Thumb impression of Applicant										
Seal & Signature of Registering Authority										



Requested Period of Employment

S.No	Name of Applicant	Month & Date from which employment requested	No of Days
1	BIRANCHI NAG	20/05/2006	14
2		01/12/2006	13
3		15/06/2007	15
4		24/12/2007	8
5	JAMBUBATI	15/06/2007	15
6		24/12/2007	8

Period and Work on which Employment Offered

S.No	Name of Applicant	Month & Date from which employment offered	No of Days	Work Name
1	BIRANCHI NAG	20/05/2006	14	Renovation Of Gopalpur Rugudibandh Tank With Bathing Step
2		01/12/2006	13	Metaling Of Road From Gopalpur To Madanpur
3		15/06/2007	15	Formation Of Road From Madanpur Ranapada To Mahulpati.
4	JAMBUBATI	15/06/2007	15	Formation Of Road From Madanpur Ranapada To Mahulpati.
				Farm Pond of Golapa

Period and Work on which Employment Given

S.No	Name of Applicant	Date from which Employment Availed	No of Days	Work Name	MSR No.	Amount Paid
1	BIRANCHI NAG	20/05/2006	14	Renovation Of Gopalpur Rugudibandh Tank With Bathing Step	642010001	770
2		01/12/2006	7	Metaling Of Road From Gopalpur To Madanpur	649120002	385
3		15/06/2007	15	Formation Of Road From Madanpur Ranapada To Mahulpati.	180662	2550
4		24/12/2007	8	Farm Pond of Golapa Dandasena, BPL - 55, Madanpur	270941	1800

MUSTER ROLL

STATE:ORISSA

DISTRICT:KALAHANDI

BLOCK:MADANPUR RAMPUR

Work 2410004006/RC-Metal First coat/4912

MSR No--Date from--Date to

64912002--1/12/2006-7/12/2006

Payment by Bank

Bank Name

U.G.B.,M.RAMPUR

Branch Name

M.RAMPUR

Branch Code

174

Muster Roll No. : 649120002

Date From : 01/12/2006

Date To : 07/12/2006

Work Code : 2410004006/RC-Metal First coat/4912

Work Name : Metaling Of Road From Gopalpur To Madanpur

Sanction No. : 059 Sanction Date : 07/06/2006

S.No	Name/RegNo	Caste	Village	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	Total Attendance	Wage Per Day	Amount Due	Travel and living exp.	Total Cash payment	A/C No.	Sign. / Thumb Impression
1	DASARATH KUMAR OR-10-004-006-004/13624	SC	MADANPUR	P	P	P	P	P	P	P									7	55	0	0	385	4830		
2	SANTOSH DANDSENA OR-10-004-006-004/13636	Other	MADANPUR	P	P	P	P	P	P	P									7	55	0	0	385	4831		
3	LINGARAJ DHANGADAMAJHI OR-10-004-006-004/13789	Other	MADANPUR	P	P	P	P	P	P	P									7	55	0	0	385	4832		
4	MANAGOBINDA DHANGADAMAJHI OR-10-004-006-004/13791	Other	MADANPUR	P	P	P	P	P	P	P									7	55	0	0	385	4628		
5	BIRANCHI NAG OR-10-004-006-004/13877	SC	MADANPUR	P	P	P	P	P	P	P									7	55	0	0	385	4825		
6	HEMANTA HERNA OR-10-004-006-004/13879	Other	MADANPUR	P	P	P	P	P	P	P									7	55	0	0	385	4829		
7	ALEKHA DH,MAJHI OR-10-004-006-004/13888	Other	MADANPUR	P	P	P	P	P	P	P									7	55	0	0	385	4826		
8	MAHADEV DANDIA OR-10-004-006-004/13923	Other	MADANPUR	P	P	P	P	P	P	P									7	55	0	0	385	4824		
9	SATYA NARAYAN BISHI OR-10-004-006-004/13953	Other	MADANPUR	P	P	P	P	P	P	P									7	55	0	0	385	4827		
				Daily Attendance	o	o	o	o	o	o	o	o	o	o	o	o	o	o								

Financial Inclusion using ICT (Tamil Nadu, Cuddalore District)



People Information System

